



March 19, 2020

Inspections

As businesses continue to be impacted by COVID-19, NYCM Insurance recognizes the need to be flexible with our own business practices. Until further notice, NYCM will be amending our inspection processes.

Automobile (Regulation 79) – We will no longer require a vehicle inspection, MSO and bill of sale for new vehicles. Our goal is to obtain these documents on the policy renewal.

Homeowner/Dwelling Fire – Inspections will be ordered as a “drive-by” to remove any physical contact between the inspector and the insured and their property. We are also looking to utilize virtual inspection practices at this time.

Businessowners – Inspections will be held for 60 days, at which point we will reevaluate and either order or wait another 30 days. If an inspection has already been ordered it will be attempted to be completed barring any reservations from the inspector, agent or insured.

NYCM is committed to providing the service you have come to expect and we will communicate updates as they become available.

Thank you for your cooperation and understanding.



Thank you, New York

#1 in Customer Satisfaction Among Auto Insurers in New York, 2 Years in a Row

For J.D. Power 2019 award information, visit jdpower.com/awards

New York Central Mutual Fire Insurance Company 1899 Central Plaza East Edmeston, NY 13335 – 800-234-6826